

156 Main Street, Blacktown NSW 2148 PH: 4721 7422 Email: basics@backtobasicsschoolwear.com.au Web: www.cowanlewis.com.au

EXCHANGE & RETURNS FORM

ORDER NUMBER: #	DATE: / /
SCHOOL:	
PARENTS / CARE GIVERS NAME:	
FIRST-NAME:	SURNAME:
MOBILE PHONE NUMBER:	
STUDENTS NAME:	
FIRST-NAME:	SURNAME:
STUDENTS CLASS:	
EXCHANGE (Please tick if yes)	RETURN / REFUND (Please tick if yes)
ITEMS RETURNING: (Item description and size)	ITEMS RETURNING: (Item description and size)
REASON FOR EXCHANGE: (Item description and size)	REASON FOR RETURN / REFUND: (Item description and size)
ITEMS REQUIRED: (Item description and size)	CREDIT CARD INFO: (For funds transfer back into your account) Card Exp: /
Our staff will contact you if there are any price differences	OR CALL ME FOR CREDIT CARD INFO (Please tick if yes)
Exchange period: 30 days from delivery or in-store purchase (An attached receipt is required for in-store purchases). Due to hygiene reasons, all returning garments must NOT be worn and must be clean. We will not exchange any items that have been washed or worn, unless the return is due to a manufacturing fault, in which case the item must be clean and hygienic. Any unsatisfactory items that break this criteria will be sent back to the customer immediately. For any manufacturing issues, our process is as follows: REPAIR -> REPLACE -> REFUND	
BACKORDER: UNIFORM SHOP USE ONLY	
DESCRIPTION	SIZE QTY DATE COMPLETE